

WARRANTY

V10 Air Plasma Sterilizer

1.1 SCOPE OF WARRANTY

Plasma Bionics LLC warrants to the original purchaser all new products and components (except for components not warranted under “Exclusions”) manufactured by Plasma Bionics to be free from defects in material and workmanship under normal use and service. Plasma Bionics LLC’s obligation under this warranty is limited to the repair or replacement, at Plasma Bionics LLC’s option, of the parts or the products the defects of which are reported to Plasma Bionics within the applicable warranty period and which, upon examination by Plasma Bionics, prove to be defective.

1.2 APPLICABLE WARRANTY PERIOD

The applicable warranty period, measured from the date of delivery to the original user, shall be one (1) year for all warranted products and components.

1.3 EXCLUSIONS

This warranty does not cover and Plasma Bionics shall not be liable for the following:

- (1) Repairs and replacements because of misuse, abuse, negligence, alteration, accident, freight damage, or tampering
- (2) Products which are not installed, used, and properly cleaned as required in the Plasma Bionics “User Manual” for each product;
- (3) Products considered to be of a consumable nature
- (4) Accessories or parts not manufactured by Plasma Bionics
- (5) Charges by anyone for adjustments, repairs, replacement parts, installation, or other work performed upon or in connection with such products which is not expressly authorized in writing in advance by Plasma Bionics LLC.

1.4 EXCLUSIVE REMEDY

Plasma Bionics LLC’s only obligation under this warranty is the repair or replacement of defective parts. Plasma Bionics shall not be liable for any direct, special, indirect, incidental, exemplary, or consequential damages or delay, including, but not limited to, damages for loss of profits or loss of use.

1.5 NO AUTHORIZATION

No person or firm is authorized to create for Plasma Bionics any other obligation or liability in connection with the products.

THIS WARRANTY IS PLASMA BIONICS LLC’S ONLY WARRANTY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. PLASMA BIONICS MAKES NO IMPLIED WARRANTIES OF ANY KIND INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE. THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT OF DEFECTIVE PARTS.

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1.6 REFUNDS AND RETURNS POLICY

If a product is damaged in shipping, notify Plasma Bionics LLC immediately for assistance.

Plasma Bionics products can be returned within 15 calendar days of the original product delivery date. All returns are subject to a 10% restocking fee if unopened and in original packaging. Products that are not in original packaging and/or have been used will be subject to a 50% restocking fee. Refunds are for the cost of product only; shipping and handling charges are not refundable. Any and all warranty related technical or mechanical problems will be promptly repaired or replaced. A prepaid shipping label and proper packing material will be supplied for approved returns. DO NOT SHIP PRODUCTS WITHOUT PROPER PACKING MATERIAL SUPPLIED BY PLASMA BIONICS. The customer is responsible for product damage caused during shipping if not packaged appropriately and as instructed.

THE RETURN POLICY AND STOCKING FEE IS NON-NEGOTIABLE UNLESS AUTHORIZED IN ADVANCE BY PLASMA BIONICS LLC.

For questions regarding the return & refund policy or to check the status of your return please contact sales@plasmabionics.com.

1.7 EXTENDED WARRANTY

Plasma Bionics LLC offers an extension of the warranty period beyond the standard one (1) year warranty. The extension includes the same scope, exclusions and limitations as the standard warranty. An extended warranty can be purchased for up to 4 additional years (5 years of total coverage).

HOW DO I PURCHASE A WARRANTY EXTENSION?

To view current warranty extension rates and to purchase a warranty extension, please fill out the Request for Extended Warranty form at <https://plasmabionics.com/request-for-extended-warranty/>

Or, open your smartphone camera and scan the QR code.



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